



### Task 1

Watch this video about shopping for goods and services online.

<https://www.esolcourses.com/content/lifeintheuk/consumer-rights/shopping-online/internet-shopping-listening.html>

### Task 2

Choose the correct variant

1. You have more rights if you buy from a shop than you do if you buy online.

- a. true
- b. the video doesn't say
- c. false

2. Goods must be provided within 30 days of the date of your order or by the date you agreed.

- a. the video doesn't say

b. false

c. true

3.If you change your mind after signing up for an online service, you can get a full refund.

a. true

b. false

c. it depends

4.If you buy something from an online auction you don't have the right to cancel your order if you change your mind.

a. the video doesn't say

b. true

c. false

5.Once you have broken the seal on a music CD or DVD, you can't change your mind about buying it.

a. false

b. the video doesn't say

c. true

6.The retailer should pay for returning goods you've ordered if the item is faulty.

a. the video doesn't say

b. false

c. true

### Task 3

Watch this video about the Westfield Shopping Centre in London.

<https://www.esolcourses.com/content/lifeintheuk/shopping/london-shopping-quiz.html>

### Task 4

Choose the correct variant

1.Where is the Westfield Centre?

- a. Marble Arch
- b.Regent Street
- c.Shepherds Street
- d.Kensington

2.The shops in Westfield Shopping Centre are ...?

- a.High street stores
- b.Exclusive designer stores
- c.A mixture of high street stores and top end brands
- d.the video doesn't say

3.Which of these popular high street stores does NOT feature in the video?

- a.Primark
- b.M&S
- c.Habitat
- d.Top Shop

4.How many different places to eat are there in the shopping centre?

- a.over 50
- b.the video doesn't say
- c.20
- d.30

5.Which of these services is NOT mentioned in the video?

- a.a concierge service
- b. valet parking
- c.a hands-free shopping service
- d.personal shoppers

6. How many public transport stations are there nearby?

- a. 2 train stations and 4 bus stations
- b. 4 train stations and 3 bus stations
- c. 4 train stations and 2 bus stations
- d. 5 train stations and two bus stations

#### Task 5

Watch this video about shopping in London.

<http://learnenglish.britishcouncil.org/en/shopping-great/shopping-great-part-2>

#### Task 6

Choose True or False for these sentences.

- 1. The Lanes in Brighton have interesting and unusual shops. True False
- 2. Piccadilly Market is easy to find and always busy. True False
- 3. Simon's stall is new on Piccadilly Market. True False
- 4. Simon sells paintings of famous London landmarks. True False
- 5. Some of Simon's pictures have travelled to far-off places. True False
- 6. Piccadilly Market is a small, friendly place. True False
- 7. People like the variety of shopping in London. True False
- 8. Shopping in London is best for young, fashionable people. True False

#### Task 7

Match the idioms using the word 'shop' to the definitions.

Idiom

Definition

1. to shop around

A. to discuss work issues in your free time

- |                                      |  |
|--------------------------------------|--|
| 2. to shop until you drop            | B. to tell the police that someone has committed a crime               |
| 3. to talk shop                      | C. to be disorganised and confused                                     |
| 4. to go window shopping             | D. to rush around and knock things over                                |
| 5. to shoplift                       | E. to buy many things (often without thinking too much about the cost) |
| 6. to shop someone                   | F. to look around the shops but buy nothing                            |
| 7. to be all over the shop           | G. to go shopping until you are so tired you can't carry on            |
| 8. to be like a bull in a china shop | H. to look for the best price  |
| 9. to go on a shopping spree         | I. to steal something from a shop                                      |

### Task 8

Talk about a shop that you visit regularly.

You should say:

- what you buy there
- how often you go there
- why it's a good shop to visit

Discuss the following statements:

- The differences between shopping in large department stores and small independent shops.
- How people's shopping habits have changed over the years.